



香港中文大學圖書館

The Chinese University of Hong Kong Library

# Support for Research, Teaching and Learning during the Post-COVID 19 Era: The Experience of CUHK Library

Lily KO & Doris CHAN

The Chinese University of Hong Kong Library

2022.04.13



# Agenda

- Introduction to CUHK Library and Services offered during the pandemic  
疫情期間香港中文大學圖書館及圖書館服務簡介
- Developments in the Post-COVID 19 Era:  
後疫情時代的發展
  - Library Collections – enhance digitization and preservation  
圖書館館藏-提升數位化及維護保存
  - Research Support -- facilitate open scholarship culture and research data management  
研究支援-促進開放學術文化及研究資料管理
  - Learning Support – help foster digital literacy  
學習支援-培養數位素養



# The CUHK Library

Website: <https://www.lib.cuhk.edu.hk>

## Upper campus:

New Asia College Library 新亞書院錢穆圖書館,  
United College Library 聯合書院胡忠圖書館



Central campus: University  
Library 大學圖書館,  
Law Library 利國偉法律圖書館



Lower campus:  
Chung Chi College Library 崇基  
學院牟路思怡圖書館,  
Architecture Library 建築學圖書  
館



Medical Library at Prince of Wales  
Hospital 李炳醫學圖書館



# CUHK Library

- CUHK students & staff have access to seven libraries, 4,700 study spaces and 24/7 facilities 香港中文大學圖書館包含七所圖書館，有4,700多個座位以及24小時研習設施
- The Library has over 2.7 million print volumes and 4.8 million electronic books



# Services offered during the pandemic

疫情期間提供的圖書館服務

**2020**

- Online teaching & learning
- Limited Opening hours and library services

**2021**

- Hybrid in person and online teaching & learning
- Full Opening hours and library services

**2022**

- Online teaching & learning
- Reduced opening hours and library services (keep full hours and services as much as we can)



# Book Retrieval Service

校內館際書籍傳遞



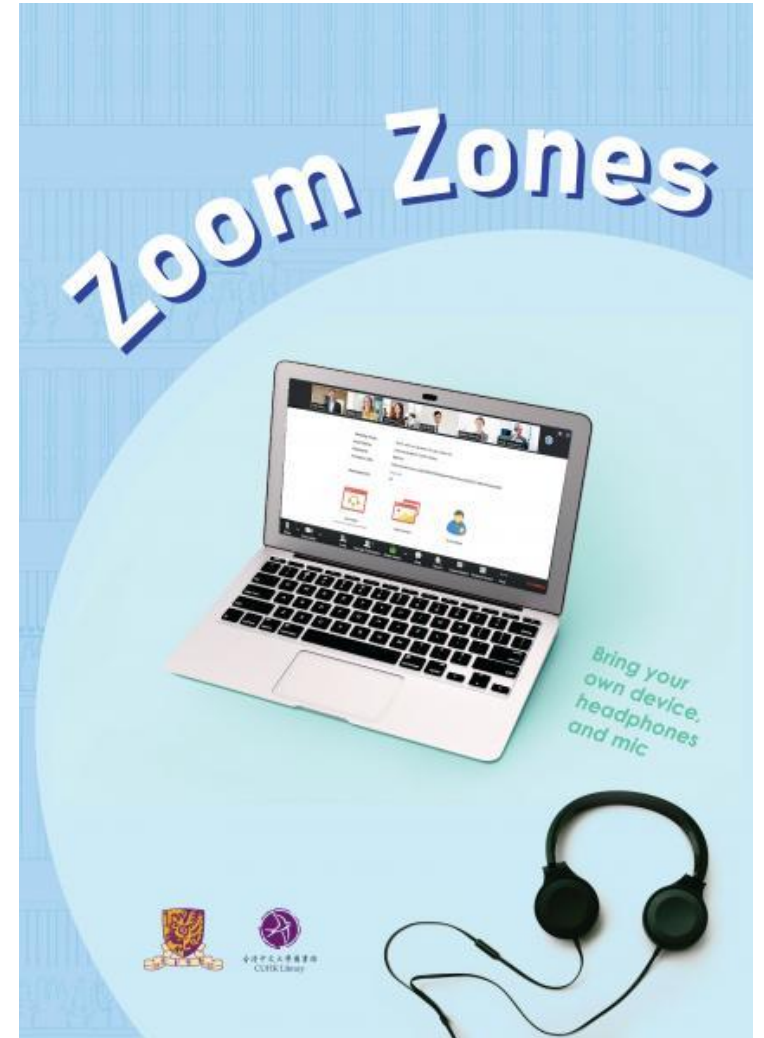
- For CUHK students and staff during the period when the Library provided services
- Self-pick up at University Library
- Moved course reserve books from branches to University Library for easier access
- Automatic renewal of CUHK books with an initial loan period of 30 days or more if not recalled 所有最初借期為三十天或以上的中大圖書均會自動續期，而借期亦不設上限(被催還資料除外)。
- All overdue fines incurred from 29 January to 31 December 2020 have been waived 由於疫情關係，除指定資料外，所有2020年1月29日至12月31日的逾期罰款會被豁免。



# Digital Experience

## 數位體驗

- To enable students to participate in online teaching sessions each library created a Zoom Zone where talking and zooming are encouraged. 中大圖書館在各館內設有指定的Zoom專用區，方便同學參與Zoom課程。
- The Library also became responsible for emergency temporary notebook loans to students during the year. 緊急臨時手提電腦外借計劃 -- 為無法安排合適設備作在線學習的學生提供支援。



# Library Support for Users

使用者參考服務支援

香港中文大學圖書館  
The Chinese University of Hong Kong Library

**Zoom-with-a-Librarian:**  
**CUHK Library Virtual Enquiry Service**  
**2:00 - 5:00 pm (Mon - Fri)**  
[Pilot Run]

## Need Help? Contact Us

Online/Phone Enquiry Services Available

香港中文大學圖書館  
The Chinese University of Hong Kong Library

The Chinese University of Hong Kong Library / LibGuides / Support for Your Studies Off Campus / Home

Support for Your Studies Off Campus: Home

Home Workshop Webinars Free e-Resources

### Support for Your Upcoming Exams

The Library has rich resources for your examination preparation, especially a rich collection of e-resources, including 900 databases, 156,000 e-journals and over 4.8 million e-books covering all subjects.

- CUHK Examination Papers Database
- Library Guide on Exam Skills
- More tips on examination preparation

**How To Find CUHK Undergraduate Examination Papers**

### News & Update

**Library services starting 11 May 2020**

The Library resumes normal services starting from 25 May 2020 for all library users. Please check the library webpage for details of opening hours.

**Precautionary health measures:**

- Users are required to wear a face mask before entering the Library.
- Seating is strategically arranged to maintain social distancing.
- Group gatherings at tables is not permitted.

The Library's electronic collection and remote support from Library staff will still be available to support learning, teaching and research of students and staff.

Please refer to our update news for details of special

### Access to E-Resources

The Library has a rich collection of e-resources, including 900 databases, 156,000 e-journals and over 4.8 million e-books covering all subjects.

- List of Databases & E-Resources

How to find eBooks through the LibrarySearch:

**How to Find eBooks**

**How to Find eBook**

# How to Find eBooks

香港中文大學圖書館  
The Chinese University of Hong Kong Library





# Library Collections – enhance digitization and preservation

CUHK Digital Repository 香港中文大學數碼典藏: <https://repository.lib.cuhk.edu.hk/>

The screenshot shows the homepage of the CUHK Digital Repository. At the top, there is a navigation bar with links for "Digitised Collections", "Repository Services", and "About the Repository". Below this is the university's logo and name in both Chinese and English. A search bar is prominently displayed with a dropdown menu set to "All collections", a search input field, and a "Search" button. Below the search bar, a welcome message reads "Welcome to CUHK Digital Repository" followed by a brief description of the repository's purpose. The main visual is a large banner for the "Chinese in Cuba Archive" (古巴華僑華人檔案), featuring a collage of historical photographs and documents. At the bottom of the banner, there are navigation options for "A-Z list" and "by Subject".



# Hong Kong Literature Databases

## 香港文學資料庫

<https://hklit.lib.cuhk.edu.hk/>

The screenshot shows the homepage of the Hong Kong Literature Database. At the top, there are logos for The Chinese University of Hong Kong Library and the database itself. The main title '香港文學 資料庫' is prominently displayed in large purple characters, with 'Hong Kong Literature Database' written below it. A navigation menu on the left lists various sections: 簡介, 瀏覽報刊, 香港文學檔案, 文學專題, 文學活動, 作家手稿, 香港文學通訊, 香港文學特藏, and 香港文學研究中心. The central area features a search bar with the placeholder text '關鍵字' and a search button. Below the search bar, there is a '熱門排行' (Popular Ranking) section with three tabs: '熱門搜尋' (selected), '熱門點閱', and '新書推介'. A table lists the top 5 most searched keywords with their respective click counts.

點擊	關鍵字
50	<a href="#">西西</a>
23	<a href="#">也斯</a>
18	<a href="#">字花</a>
16	<a href="#">鍾玲玲</a>
15	<a href="#">中國學生周報</a>



# Special Request: Print to E-Copy

增購電子版本書籍供網上使用

- Staff and students can request an e-copy of an existing library print book to be purchased if the e-copy is available. 中大師生可建議增購館藏印刷本書籍的電子版
- Eligible user may submit e-copy recommendation via the LibrarySearch. 師生於網上填妥並遞交表格後便會收到有關申請結果的電郵。



# Special Request: Print to E-Copy

從現有紙本館藏中提需求

1. Login at [LibrarySearch](#). 登入「檢索易」
2. Search for the print book. 搜尋所需資料
3. Click the “**E-copy request**” link under Get It section of the library book record 按「申請購買電子版本」提示

Send to

EXPORT BIBTEX    ENDNOTE / RIS    RWORKS    EASYBIB    CITATION    PERMALINK    PRINT    E-MAIL

Get It

REQUEST OPTIONS: **E-copy request**

University Library UL Oversize TD885.5.C3 C68 2011 [LOCATE](#)

[Hide Details](#)

1 - 1 of 1 Records

BARCODE	TYPE	POLICY	DESCRIPTION	STATUS	OPTIONS
004697933	Book	30 Days Loan		Item on shelf (0 requests)	<a href="#">Request</a>



# E-copy for Course Reserve Books

指定參考書之電子版需求

- Where possible we will be automatically purchasing electronic versions of material in Course Reserves as this is material in heavy demand for teaching
- If electronic versions of material are unavailable, the faculty may consider using the following services:
  - Digital Course Pack
  - On Demand Digitization



# Digital Course Pack

## 電子套裝教材

- The Library, Copyright Clearing Office, has entered a new agreement with the Hong Kong Reprographic Rights Licensing Society (HKRRLS) to extend the service from Print to Digital Course Pack. For UGC-funded programmes, special funding is available for digital course packs. 為保障套裝教材製作的合法性，香港中文大學與「香港版權影印授權協會」(HKRRLS) 簽訂了特許協議(套裝教材)。而此協議則授權大學製作套裝教材時，在協議條款的許可情況下，可複製已獲授權的印刷和電子資料及使用其複印本。
- Digital Course Pack: Digitise parts of print-only books and upload it to the ReadingList or BlackBoard for a course users ONLY 掃描版本只能透過安全認證登入提供給大學學生進行教學、學習、討論或課堂使用，例如Blackboard 和ReadingList（只限課程用戶）平台。
  - Usually no more than 10% or a chapter of a book 不能複印多於百分之十（10%）或一整章節的已授權材料，以較低者為準。
  - Details at <https://www.lib.cuhk.edu.hk/en/research/copyright/clearing-office>



# On Demand Digitization

依需求數位化課程指定參考書

- This service only for course reserve books and
- Without ANY e-copy in the market and
- Older publication by non-commercial or less commercial publishers

## CUHK Library Digitised Course Reserve Books Initiative



The following ebooks are available at the CUHK Digital Repository:

- Hong Kong divided?: Structures of social inequality in the twenty-first century
- Indicators of social development: Hong Kong 1990
- 中大的一日
- 兩岸三地基礎教育數學課程改革比較及對課程改革的啟示
- 市場、階級與政治：變遷中的華人社會
- 拋磚記：回應新自由主義的香港房屋運動
- 樂在巔錯中：香港雅俗音樂文化
- 樂猶如此
- 無窮的盼望：香港貧窮問題探析
- 社會發展的趨勢與挑戰：香港與台灣的經驗
- 紅旗下的十字架：新中國成立初期中共對基督教、天主教的政策演變及其影響(1949-1955)
- 變局中的抉擇：中華全國基督教協進會歷史的終結 (1949-1951)
- 電視與文化認同
- 香港·生活·文化
- 香港學生運動回顧
- 香港教育的神學反省



# Research Support -- facilitate open scholarship culture and research data management

研究支援-促進開放學術文化及研究資料管理

## Scholarly Communication

Open Access

Managing Citations

AIMS Support

CUHK  
Research  
Portal

Author  
Identity  
Management





# Open Access Publishing @CUHK

開放取用出版

The CUHK Library has entered OA publishing agreements with various publishers and organizations. Eligible CUHK authors can publish their OA articles free of charge with the following publishers and organizations:

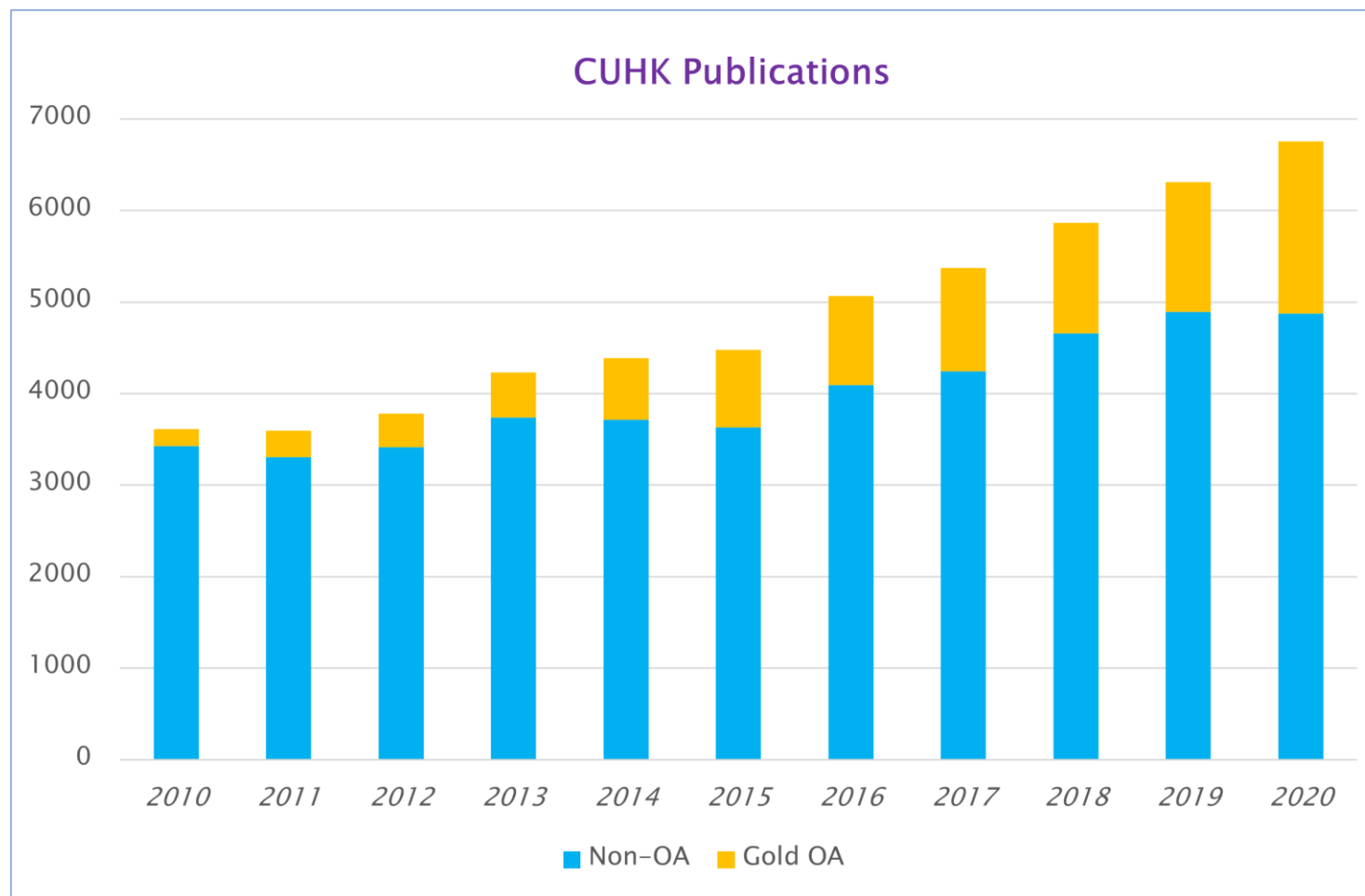
- [American Institute of Mathematical Sciences](#) (AIMS)
- [Cambridge University Press](#)
- Future Science Group: [Future Science](#) & [Future Medicine](#)
- [Karger](#)
- [PLOS](#)
- [Portland Press](#)
- [Sponsoring Consortium for Open Access Publishing in Particle Physics](#) (SCOAP3)



# Open Access Publishing @CUHK

開放取用出版

CUHK is committed to open access as a means of broadening access to scholarly materials. The percentage of Gold OA publications by CUHK researchers has increased from 5% to 28% during the period 2010-2020.



Source: InCites



# Research Support

研究支援

## Research Data Management (RDM)

Data Management Plan

Data  
Repository

RDM  
Library  
Guide

Workshops

RDM  
Consultation  
Service



# Research Data Management (RDM)

## 研究資料管理

### Data Management Plan Tool

To support CUHK researchers to create Data Management Plans, the Library has developed DMP service using [DMPTool](#), a free, open source online application supported by University of California Curation Center. CUHK staff and students can sign into the platform with the institutional login using the CUHK OnePass credentials and create DMPs using templates from funders and institutions. Furthermore, researchers can refer to the requirements and guidance of funders, more details are available on the Library Guide.

The screenshot displays the DMPTool interface for The Chinese University of Hong Kong. The page header includes the university's name and logo, along with navigation links for 'Learn', 'Sunny Sung', and 'Language'. The main content area shows a 'My Dashboard' section with a 'Create plan' button and a 'Notice: Successfully signed in' message. Below this is a table listing the user's created plans:

Project Title	Template	Edited	Role	Test	Visibility	Shared	Actions
Societal influence of COVID-19	Medical Research Council (MRC)	01-08-2021	Owner	<input type="checkbox"/>	Organization	No	Actions
The Stylistic Change in Cantopop Music in Relation to the So...	NEH-ODH, Office of Digital Humanities	01-08-2021	Owner	<input type="checkbox"/>	Public	Yes	Actions

Below the table is a 'Create plan' button and a section titled 'The Chinese University of Hong Kong Plans'. This section includes a table of plans created by users at the organization:

Project Title	Template
Monitoring Daily Life in Psychologica...	Digital Curation Centre

The page also features a 'Welcome to the DMPTool' modal window with a 'Get started' button. At the bottom, there is a footer with 'About', 'Terms of use', 'Privacy statement', 'Accessibility', 'Github', and 'Contact us' links, along with version information: 'Version: v3.0.3-1-gfa04e7d'.



# Research Data Management (RDM)

研究資料管理

## Data Repository

The CUHK has established an institutional data repository with the open-sourced software Dataverse under the [TRUST](#) data repository principle: Transparency, Responsibility, User Focus, Sustainability, Technology. CUHK researchers and students can deposit their research data to the [CUHK Research Data Repository](#)

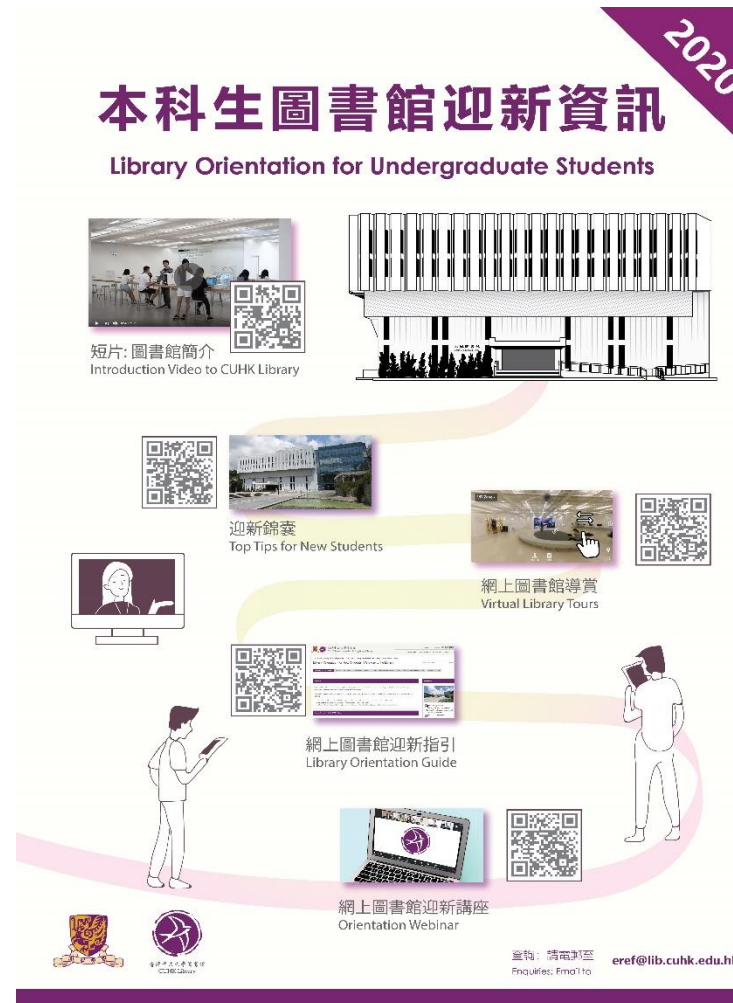


# Learning Support – help foster digital literacy

## Online Library Orientation

學習支援-培養數位素養  
圖書館線上開學導覽

- Library orientation sessions include: UG, PG, Departments/Faculty, Colleges
- Moved all library orientation sessions online
- Worked closely with the Student Affairs Office (OSA), Colleges, etc.
- Live online sessions + a package of orientation information for students to read at their own pace



2020  
本科生圖書館迎新資訊  
Library Orientation for Undergraduate Students

短片: 圖書館簡介  
Introduction Video to CUHK Library

迎新錦囊  
Top Tips for New Students

網上圖書館導賞  
Virtual Library Tours

網上圖書館迎新指引  
Library Orientation Guide

網上圖書館迎新講座  
Orientation Webinar

查詢: 請電3110  
Enquiries: Fm0110  
eref@lib.cuhk.edu.hk

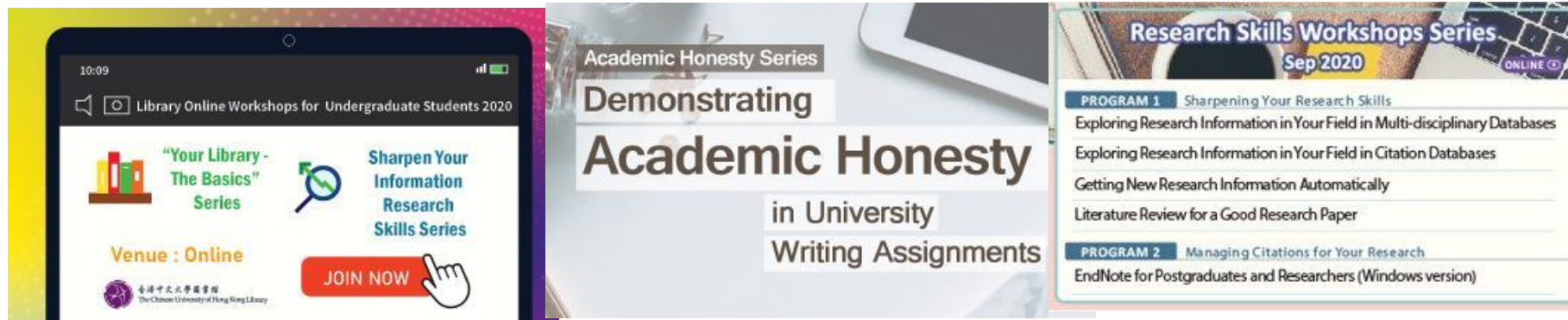
The graphic features a central flow diagram with icons for a video, QR codes, a building, a person at a computer, a person with a smartphone, and a laptop. It also includes the CUHK logo and a stylized bird logo.



# Online Library Workshops

線上圖書館工作坊

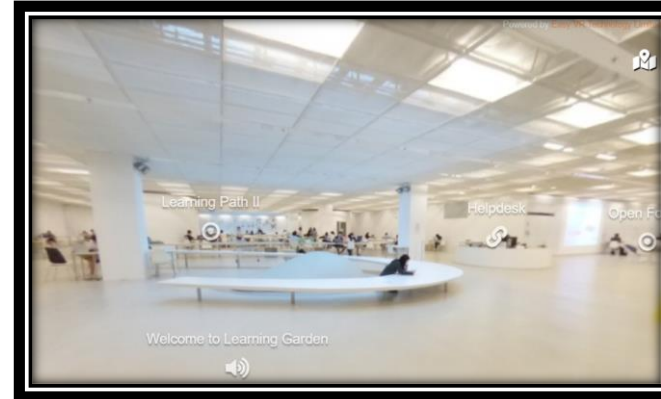
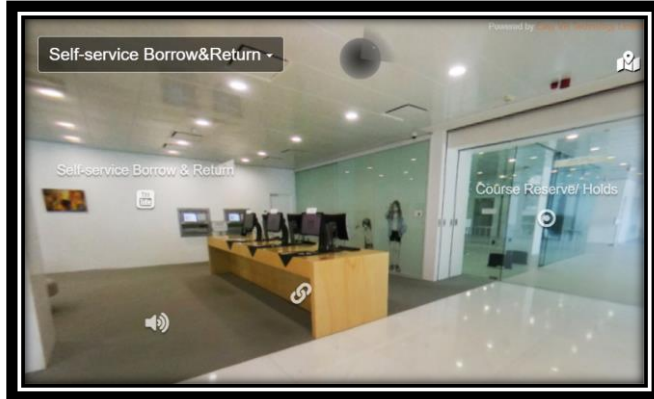
- Learning Support + Research Support & Digital Initiatives + Faculty Liaison Librarians
- Sharpen Your Information Research Skills Series
- Academic Honesty Series
- Assignment Season Series
- Research Skills Workshops Series
- Publishing Your Research Workshops



# Virtual Library Tours

<https://libguides.lib.cuhk.edu.hk/ug/vrtours>

虛擬圖書館之旅



United College Library Virtual Tour – 2,402 views

New Asia College Library Virtual Tour – 2,232 views

Learning Garden and MakerSpace Virtual Tour – 1,124 views



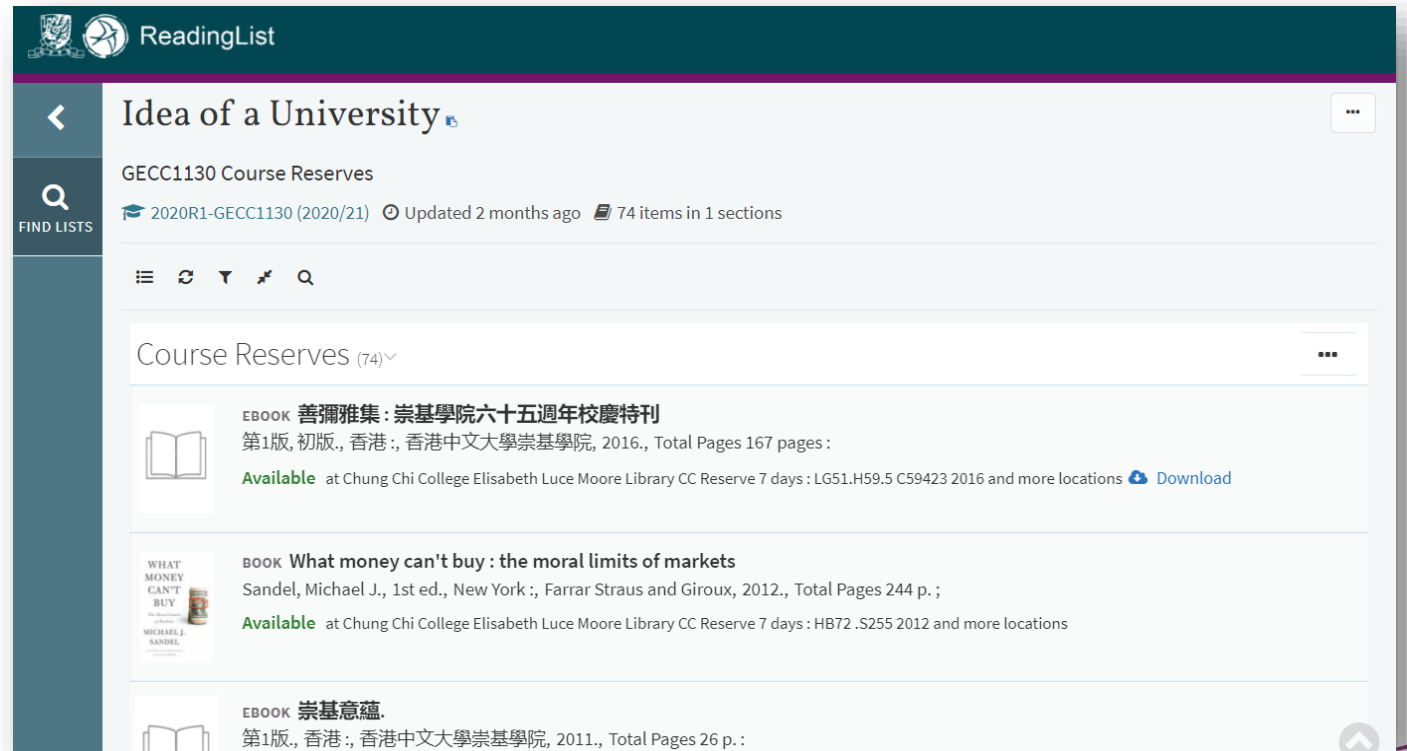


# ReadingList

Students login to BlackBoard to see their course reading list. Teachers can create course reading lists using the guide

Two videos on ReadingList have been created:

- **“Welcome to ReadingList”** video has been published in August 2020. This video has interviewed various faculty members about the new ReadingList and its benefits.
- **“What is ReadingList?”** video has been published in May 2020. This video introduces the basic features and functions of the ReadingList for students.



The screenshot displays the ReadingList interface for the course 'Idea of a University'. The header shows the course title and 'GECC1130 Course Reserves'. Below this, it indicates '2020R1-GECC1130 (2020/21)' and 'Updated 2 months ago' with '74 items in 1 sections'. The main content area is titled 'Course Reserves (74)' and lists three items:

- EBOOK 善彌雅集：崇基學院六十五週年校慶特刊**  
第1版, 初版, 香港 ; 香港中文大學崇基學院, 2016., Total Pages 167 pages ;  
**Available** at Chung Chi College Elisabeth Luce Moore Library CC Reserve 7 days : LG51.H59.5 C59423 2016 and more locations [Download](#)
- BOOK What money can't buy : the moral limits of markets**  
Sandel, Michael J., 1st ed., New York ;, Farrar Straus and Giroux, 2012., Total Pages 244 p. ;  
**Available** at Chung Chi College Elisabeth Luce Moore Library CC Reserve 7 days : HB72 .S255 2012 and more locations
- EBOOK 崇基意蘊.**  
第1版, 香港 ; 香港中文大學崇基學院, 2011., Total Pages 26 p. ;



# Research Poster Exhibition

## 學術海報展覽

- Moved to hybrid in person and online
  - 17 local participants – Presented in the Creative Media Studio
  - 4 overseas participants – Presented via Zoom
  - Judge panel assessed their performance in the Digital Scholarship Lab via Zoom
    - Prof. Anthony Chan, Dean of the Graduate School
    - Dr. Stephan Stiller, Assistant Lecturer, Independent Learning Centre
    - Ms. Louise Jones, University Librarian, CUHK Library



Faculty	Participants
Faculty of Arts	2
Faculty of Education	1
Faculty of Engineering	1
Faculty of Medicine	14
Faculty of Science	1
Faculty of Social Science	2

# Research Poster Exhibition

學術海報展覽



# Data Hack 2021

資料黑客松工作坊

## Workshops and Hackathon

Workshops: From Data Sourcing to Publishing Series (both terms)

[1<sup>st</sup> semester](#)

[2<sup>nd</sup> semester](#)

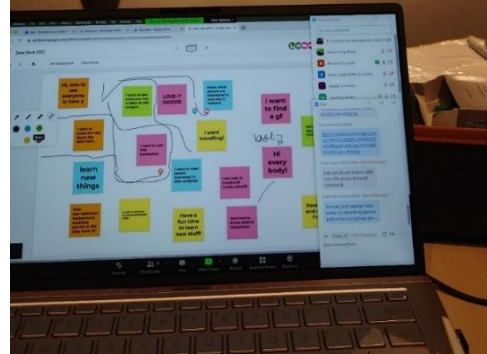
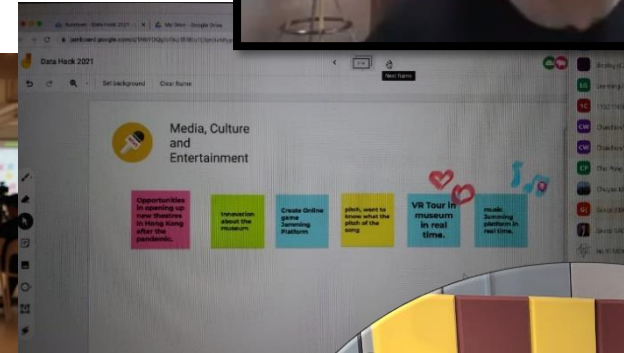
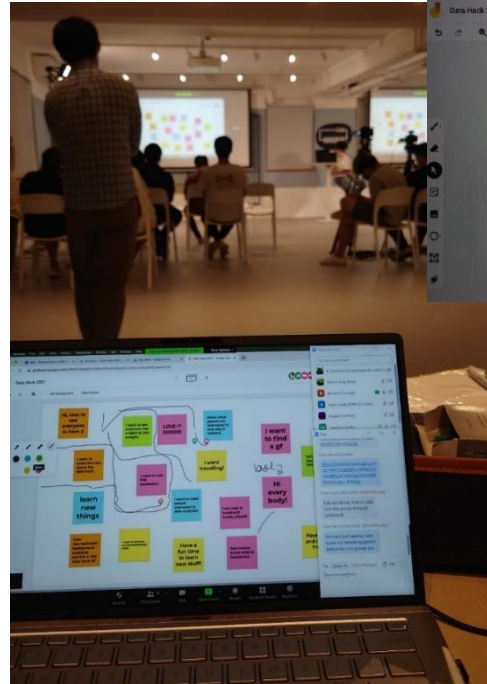
A certificate of attendance (**Introduction to Data Competency Certificate**) programme was introduced [Pre-hackathon workshops](#) including sessions from Google, Amazon Web Services (AWS) & Microsoft Azure



# On-site & Online

實體 & 線上

- Team formation held by Prof. Bernard Suen
- 10 teams were formed



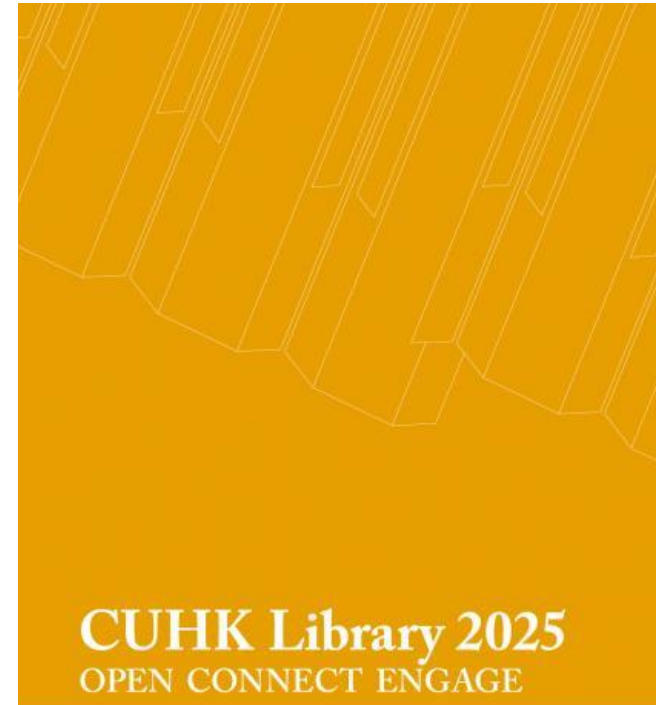
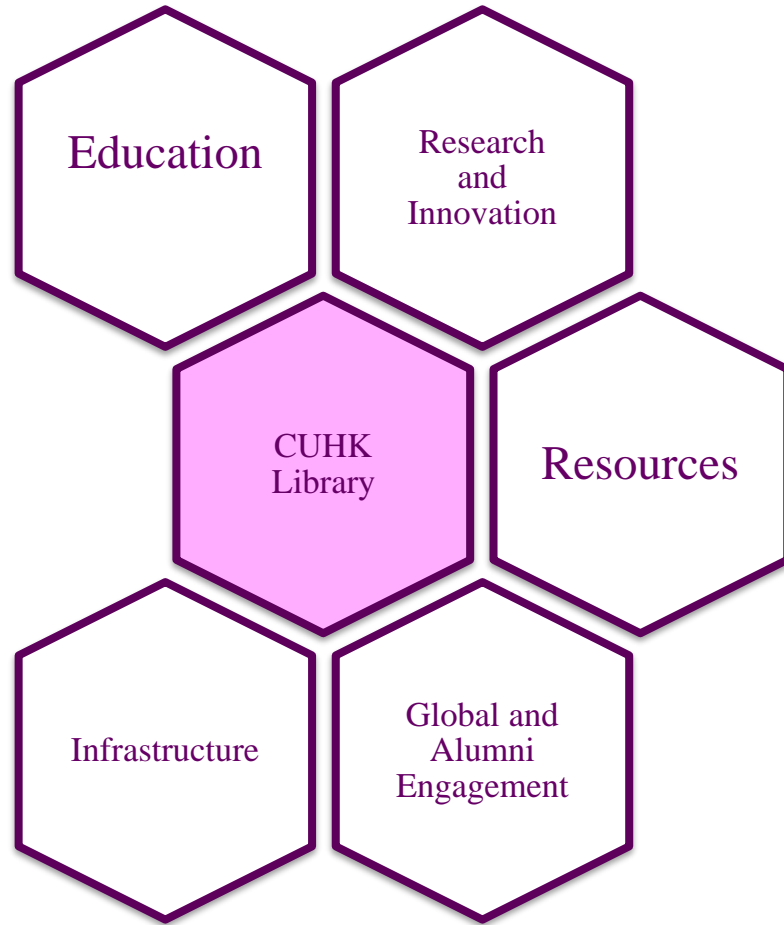
# Day 3 – Final Presentation

## 成果發表

- 7 teams joined the final presentation
- Learning Garden and MakerSpace was open from 09:30 for teams wanted to work on campus
- Refreshment and sandwiches were provided in designated area



# Looking Forward...



CUHK Library Strategic Plan  
2021-2025





Thank You